USABILITY

CETECOM performs usability tests according to the latest ISO standards. CETECOM offers various expert packages to analyze the user friendliness and/or usability of a product.

Basic Usability Test Package
- Usability Inspection by means of Cognitive Walkthrough: at least 4 product functionalities specified by CETECOM are evaluated.
- On the basis of best practice rules of ergonomics the product is examined and evaluated by CETECOM experts.
- Examination of user manuals and accompanying documentation regarding structure, consistency and comprehensibility of contents.
- The final usability test report provides an accurate overview of the established usability problems - accompanied by detailed and comprehensible recommendations to improve the user friendliness.

Expert Usability Test Package
A product is examined in view of its fundamental and extended usability characteristics by CETECOM experts. Depending upon the complexity and scope of the specific product properties CETECOM, in arrangement with the customer, provides a catalogue of fundamental and extended product functionalities, which are tested on their usability.

Concurrent Usability Test Package
The product evaluation by experts is combined with „in lab“ product tests under participation of representative final users as test persons. A product is examined for its adequacy by representative final users under guidance of CETECOM experts. Depending upon the complexity and scope of the specific product properties CETECOM, in arrangement with the customer, provides a catalogue of different product functionalities, which are to be examined by experts and by final users in the test laboratory.

ABOUT CETECOM

For over twenty years, the CETECOM Group has been renowned as an independent test laboratory for mobile phones and other wireless devices. With over 400 employees and test labs in Europe, North America and Asia, CETECOM offers a unique service portfolio covering the entire range of cellular and consumer wireless products. CETECOM provides testing services, consulting and training for wireless technologies: GSM, WCDMA, LTE, CDMA, Bluetooth, Wi-Fi, NFC and other systems. We also perform a wide range of testing in the areas of mobile software applications, OTA, SAR, FCC, EMC, field trials, acoustics, batteries and accessories. CETECOM participates in the development of global standards and test specifications.

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